

WildStuff Scotland Privacy Policy

Our contact details

Name: Mr Dewi Owens

Address: 18 MacBean Road, Kincaig, Kingussie, PH21 1AD

Phone Number: 07821259191

E-mail: hello@wildstuffscotland.co.uk

The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name and contact details)
- We use information like cookies to improve your experience on online and to provide us with analytics information that will help us improve our services

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- Enquiries about our services
- Booking our services
- Paying for our services (billing)

We use the information that you have given us in order to inform you about our services and to provide our services to you.

We will only share your information with other organisations or third parties where this is essential to deliver our services to you. For example, we may need to share your details with payment processing services or insurance companies.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

(a) Your consent. You are able to remove your consent at any time. You can do this by contacting [see above]

(b) We have a contractual obligation.

How we store your personal information

Your contact information is securely stored online.

We keep your name and contact details for 1 year. We will then dispose your information by secure deletion.

We do not store your bank and payment details.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at the contact details provided above if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>